

Save 5% On Your Next Order

Thank you for your order from Chiasso. Please take a minute to review your product on our site and **SAVE 5%** on your next order. Simply go to www.chiasso.com and select the item you purchased. Click on the review link located under the item's picture and write your review. Your 5% discount code will be emailed to you.

Return and Exchange Policy

Satisfaction guaranteed, no questions asked.

If for any reason you are not happy with your purchase, you may return the item(s) within 30 days of receiving the order for a full refund of the merchandise cost. After 30 days, we will replace or issue a merchandise credit for your purchase against manufacturer's defects only. Please note that we cannot accept returns on special order items, items damaged through normal wear and tear or after 30 days from delivery.

To expedite your return, please complete the form below and return the item(s) to Chiasso. Please use which ever delivery carrier is most convenient for you; customers are responsible for all return shipping charges. Once we've received your return, credit will be issued in the original form of payment within 3 business days. Outbound delivery charges are nonrefundable. Please return your purchase in saleable condition or a 20% restocking charge will apply.

We do our best to package and protect our furniture pieces to insure they arrive safely to you. If your furniture piece is defective or damaged upon delivery, contact Chiasso Customer Care within 7 days of receipt and retain the original packaging. We will arrange repair or pickup and issue a replacement if necessary. If you wish to return your furniture, please contact Customer Care at 1 877-CHIASSO. Please note, return shipping charges may be higher than original delivery charges due to our pricing policy.

Return Instructions:

1. List the item(s) being returned below and the reason code for the return.
2. Detach below and include this form with the returned item(s)
3. Package the item(s) securely and ship back to Chiasso at the address below
4. For help with returns, contact Customer Care at 1 877-CHIASSO or returns@chiasso.com
5. Ship returns to:

Chiasso Returns
473 Woodcreek Drive
Bolingbrook, IL 60440

Reason Codes for Returns:

- 01 Damaged in Transit
- 02 Incorrect Item Received
- 03 Quality Issue
- 04 Arrived Late
- 04 Changed Mind
- 08 Not As Advertised
- 11 Other: Please Specify Below

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Customer Name: _____ **Returned Date:** _____

Order Number: _____ **Email Address:** _____

Returned Items:

Reason Code	Item Number	Return Quantity	Description

Replace/Reorder For a replacement or alternate item, complete the form below where indicated.

Item Number	Quantity	Description	Special Notes